



9-1-1 Supervisor Leadership Academy

\$1597/person

MONTGOMERY CO SHERIFF'S OFFICE | CONROE, TX

"How do I boss around people I consider my friends?!"

"How do I deal with conflict!? I'm not good at talking to people!"

"How do I deal with all these personalities?!"

We can answer all of these questions and more during this life-changing, six-month program that will change the way you view leadership.



You Will Learn:

- Improving Emotional Intelligence
- Understanding Fear and Resistance
- Transforming Stress into Strength

- · Rethinking Time Management
- Reframing Organizational Culture
- Positive Interaction with Difficult People
- · And More!

"Have you ever attended a training that moved you to the core? This is it, the 9-1-1 Supervisor Leadership Academy!"

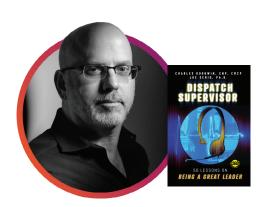
"I didn't know how much I needed this class! Thank you for the last 6 months, sir! I recommend this class!!!"

Starts January 19, 2024

More details and registration at www.360dispatcher.com/academy

Meet Joe Serio

Joe Serio, Ph.D. is an entertaining and thought-provoking trainer delivering classes for 9-1-1 across the U.S. and Canada. He is the President of The 360° Dispatcher,



co-author of *Dispatcher Stress: 50 Lessons on Beating the Burnout*, and co-author of the forthcoming book, *Dispatch Supervisor: 50 Lessons on Being a Great Leader*.